TRIANGLE REGION DIGITAL OPPORTUNITY

CHATHAM COUNTY

CHATHAM COUNTY
NORTH CAROLINA

RESOURCES

Chatham County is bolstering digital opportunity in their community by providing a variety of digital services and resources to their citizens.

- Free computer classes - Spanish interpretation available
- Discount programs - devices, broadband, and cell service
- Public computer access points at Chatham County libraries
- Free public Wi-Fi Location Map

STATISTICS

- 84% of residents have access to broadband.
- 70% of residents have a broadband subscription.
- 3,600 households do not have a broadband subscription.
- 1,391 residents do not have an internet-enabled device.
- 3,290 households do not have an internet at all.
- 2,712 residents only have a smartphone to access the internet.
- 10.5% of residents live below the poverty line.
- 18% of residents have a language barrier.
- 24.5% of residents are ages 65+.

CHALLENGES

- Reliable wired service is sparse in ~20% of Chatham County.
- Precipitation, hills, and tree cover result in spotty mobile, wireless, & satellite coverage.
- There are high costs associated with available internet service subscriptions.
- Digital literacy gaps among non-English speakers, senior citizens, and those without a high school diploma.

COUNTY SPOTLIGHT

CHATHAM CO BROADBAND ACCESS



NCDIT

PERCENTAGE OF RESIDENTS WITH A BROADBAND SUBSCRIPTION



NCDIT

CENTRAL PINES
REGIONAL COUNCIL

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CHATHAM COUNTY



DIGITAL INCLUSION PLAN SUMMARY

The Chatham County Digital Inclusion Plan lays out a thoughtful, community-centered approach to making sure everyone has the tools they need to participate in today's digital world. It focuses on closing gaps in internet access, affordability, and digital skills, especially for underserved residents. The County aims to bolster digital inclusion by expanding broadband, increasing access to low-cost devices and service, and offering training and support. Built in collaboration with local partners and community members, the plan provides a clear path forward to help more people get connected, opening the door to greater opportunity, stronger communities, and an improved quality of life across the county.

GOALS & STRATEGIES

AVAILABILITY

- Create better broadband mapping for Chatham County residents.
- Coordinate increased connectivity for unserved areas.
- Promote improved connectivity and stability of broadband connections.

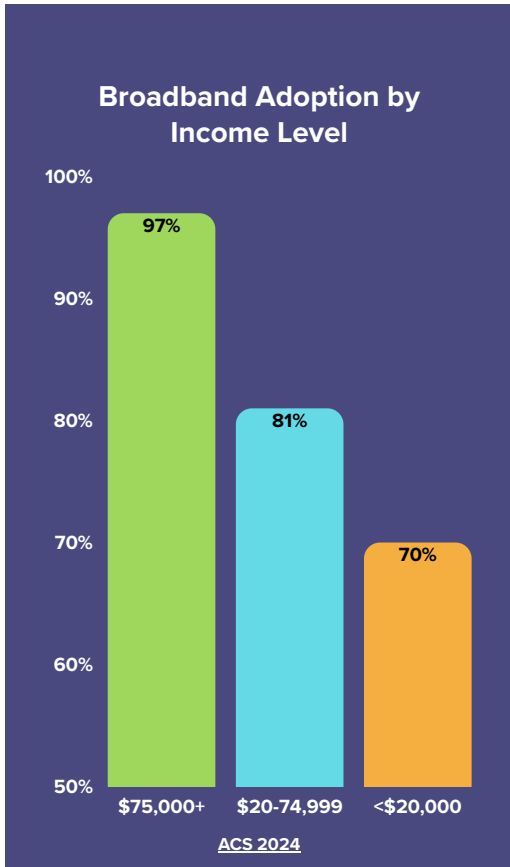
ACCESS

- Increase equitable communications for in-need communities around affordability services.
- Expand access to digital devices.
- Increase access to internet connectivity in public spaces.
- Increase hotspot availability.

ADOPTION

- Increase digital literacy learning across the county.
- Create a digital inclusion steering team.
- Establish workforce development programs in broadband-related fields.
- Create events celebrating digital inclusion.

COUNTY SPOTLIGHT



CENTRAL PINES REGIONAL COUNCIL